The Acute Care Team is creating a medical patient care plan beyond the emergency room

The Millennium Acute Care Team is working in the hospital environment as a caring partner to assist hospital teams with connecting patients with the best healthcare provider.

Together we will be able to achieve 25 percent reduction in avoidable emergency room visits and hospitalizations.

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Millennium Collaborative Care, a Performing Provider System (PPS), is igniting healthcare change by partnering with physicians, healthcare providers and community-based organizations to improve the delivery of healthcare for Medicaid patients across the eight counties of Western New York. We are teaming up in five areas to create a better healthcare system for all: Acute Care, Ambulatory Services, Behavioral Health, Community Engagement and Post-Acute Care.

The Erie County Medical Center (ECMC) is the lead entity in the Millennium Collaborative Care Performing Provider System. Learn more @ millenniumcc.org
We are facilitating best practices to enhance the patient follow up care after emergency room treatment

**Emergency Department Triage**

The Acute Care Team is working to develop an evidence-based care coordination and transitional care program that will assist patients to link with a primary care physician/practitioner, and support patient confidence in understanding and self-management of personal health conditions.

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**We Are Creating Change...**

The Emergency Department Care Triage (EDCT) project is being implemented at Olean General Hospital, the Erie County Medical Center (ECMC), Niagara Falls Memorial Medical Center, Kaleida Health hospitals, Eastern Niagara Hospital, and other facilities across Western New York. Each site has patient navigators dedicated to the project’s goal of reducing avoidable Emergency Department utilization by 25 percent over the next four years.