Performance Improvement Analyst
Job Description

The Performance Improvement Analyst is responsible for using available data and information from Cerner HealtheIntent to identify significant performance improvement opportunities using available patient risk stratification, identified gaps in care from patient registries and analysis of key drivers leading to preventable admissions, ED visits and readmissions. Utilizing longitudinal patient data available in the enterprise data warehouse, generate analysis and reports to identify significant opportunities to improve population health and support value based care. Based on targeted performance improvement opportunities, work with appropriate leadership and front-line personnel in hospitals, community based medical and behavioral health providers, skilled nursing facilities and home health agencies to establish strategies to measurably improve processes of care and health outcomes.

Typical Work Activities

- Routinely review patient registries, risk stratification and KPI performance measures to identify high value performance improvement opportunities at the organization, site and physician levels
- Create data sets and perform analyses from the data warehouse to generate data-driven insights to Identify, initiate, and deliver measurable improvements in clinical performance
- Provide leadership and direction to the Analytics team supporting innovation and the delivery of high-value analytic insights
- Work closely with Clinical Integration Group project managers and clinical committee leadership to define strategies to improve clinical performance and support healthcare delivery system transformation
- Effectively communicate strategies, plans, and the results of analyses to internal and external audiences in effective visual presentations
- Support the Clinical Integration Group (CIG) to educate providers about improvement opportunities and strategies to achieve them
- Promote the deployment of best-practice analytical techniques within the analytics team and with our partners
- Support data quality assurance and continuous quality improvement through the data management lifecycle from collection, remediation, integration, storage through analysis.

Primary Tasks

- Identify actionable insights for Millennium Population Health Services (Care Coordination) team and/or provider organizations and physicians using Cerner HealtheRegistries and available standard and ad hoc reports
- Create patient cohorts and data sets for analysis of targeted improvement opportunities
- Create various analyses to identify the positive and negative correlations to care outcomes
- Work with clinical leadership to develop performance improvement strategies
- Prepare analyses and presentations for Millennium and provider organization leadership to inform, educate, monitor and report on performance improvement opportunities

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FULL PERFORMANCE KNOWLEDGE, SKILLS, ABILITIES AND PERSONAL CHARACTERISTICS:

- Deep knowledge of data management, reporting and analysis to support the development of clinical intervention strategies and performance measurement and monitoring.
- High proficiency in preparing health data for analysis including medical and pharmacy claims and electronic medical records.
- At least 5 years relevant health care experience working with data management, reporting and analytics to generate high value actionable insights.
- Significant experience using business intelligence tools to generate reports, analysis and visualizations
- Ideal candidate would also possess strong, positive ability to establish and maintain effective working relationships; strong verbal and written communication skills; high degree of confidentiality; sound professional judgement; strong organizational skills; high level of emotional intelligence; ability to adapt to and balance multiple priorities to meet performance deadlines and milestones.
- Bachelor’s degree in computer science, data analytics or closely related field and eight (8) years of a progressively responsible level experience preparing health care data for analysis and using analytic tools to generate high value insights.

Please submit your resume to jbrown9@millenniumcc.org