

Job Title:	Clinical Pharmacy Specialist – Medication Reconciliation/Medication Adherence		
Department/Group:	Clinical Integration		
Location:	Millennium Collaborative Care	Travel Required:	Regional Travel Required
Level/Salary Range:		Position Type:	Full-time
HR Contact:	Jbrown9@millenniumcc.org	Date Posted:	Sept. 2017

Job Description

POSITION SUMMARY

The Clinical Pharmacy Specialist will work directly with the Millennium Collaborative Care Medicaid population as a part of the Delivery System Redesign Incentive Payment Program (DSRIP).

This position will function as part of Millennium Collaborative Care's regionally based Clinical Integration team and be a resource to the embedded and office based care managers, health managers, community-based organizations, and other provider partners to address complex patient medication reconciliation and medication adherence needs.

The Clinical Pharmacy Specialist will collaborate with patients, Primary Care Providers, community agencies, behavioral health, dental and other Millennium network partners to provide a model of care that ensures the delivery of quality, efficient, and cost-effective healthcare services. This position is responsible for implementation of a medication reconciliation program that includes assessing and meeting the needs of assigned patients, creating individualized care plans, implementing, coordinating, monitoring and evaluating all options and services with the goal of optimizing the patient's care.

The Clinical Pharmacy Specialist works collaboratively with the nurse care manager, social worker and multi-disciplinary care team to ensure patient needs are met and care delivery is coordinated across the continuum. The expertise of the Clinical Pharmacy Specialist is sought to resolve patient medication reconciliation and adherence issues and to develop and implement a complex patient care plan. This professional ensures that patients are assisted to achieve their highest level of function.

ROLE AND RESPONSIBILITIES

Work with Care Management leadership in the design, implementation, and evaluation of the Medication Reconciliation and Adherence model for the assigned Medicaid population.

Design, develop, and participate in programs to evaluate the quality of clinical pharmacy services, other pharmacy services, and drug usage and prescribing practices, as they relate to the medication reconciliation process to measure the effectiveness of the process.

Perform medication reconciliation of patient's profiles and/or in preparation for discharge from partner organizations.

Ensure process is in place at partner hospitals to organize medication delivery to patient prior to discharge. Assist in performing medication reconciliation of patients' profiles at every transition of care in which new medications are ordered or existing orders are rewritten.

Make clinical decisions and recommendations about drug therapy based on the comparison, knowledge of patient's medical condition, and indication for admission.

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Company Name

Participate in comprehensive clinical pharmacy programs as assigned.

Evaluate physician's orders for appropriateness based upon patient medication profiles, medical history, age and physical status.

Participate in the development of policy, procedures criteria, guidelines, and recommendations related to drug therapy.

Provide relevant medication related information to patients and health care staff as needed.

Maintains required documentation for all care management activities. Collects required data and utilizes this data to adjust the treatment plan when indicated.

Works with leadership to continuously evaluate process, identify problems, and propose process improvement strategies to enhance the Medical Home delivery of care model.

Works with Medical Management team as needed to appropriately apply patient/member benefits and serve as a resource to patient/member and health care team.

Incorporates excellent written, verbal, and listening communication skills, positive relationship building skills, and critical analysis skills into care management practice.

Conducts in-home patient assessments for referred patients with complex psychosocial needs in collaboration with Care Manager, contracted home health agency or physician.

Develops collaborative relationships with community based agencies to improve care, services and access for Health Plan patients/patient/membership.

Utilizes appropriate conflict resolution, assertiveness, negotiation, and collaboration skills in facilitating patient/member throughout the health care continuum.

QUALIFICATIONS AND EDUCATION REQUIREMENTS

Must be a graduate of an Accreditation Council for Pharmacy Education (ACPE) accredited College or School of Pharmacy with a baccalaureate degree in pharmacy (BS Pharmacy) and/or a Doctor of Pharmacy (Pharm.D.) degree.

Must possess a full, current, and unrestricted license to practice pharmacy in New York State.

PREFERRED QUALIFICATIONS:

Doctor of Pharmacy

Board Certification

Inpatient and Outpatient Pharmacy Experience

Medication Reconciliation Experience

KNOWLEDGE/SKILLS/ABILITIES



Company Name

Demonstrates customer focused interpersonal skills to interact in an effective manner with practitioners, the interdisciplinary health care team, community agencies, patients, and families with diverse opinions, values, and religious and cultural ideals. Expert knowledge of a specialized area of clinical pharmacy practice in medication reconciliation. Advanced skill in monitoring and assessing the outcome of drug therapies, including physical assessment and interpretation of laboratory and other diagnostic parameters. Demonstrates ability to work autonomously and be directly accountable for results. Exhibits the capability to influence and negotiate individual and group decision-making. Incorporates excellent written, verbal, and listening communication skills, positive relationship building skills, and critical analysis skills into care management practice. Possess the skill to function effectively in a fluid, dynamic, and rapidly changing environment. Displays the proven ability to positively influence behavior and outcomes. Critical thinking skills and ability to analyze complex data sets required. Protects confidentiality of data and intellectual property; insures compliance with national health information projection guidelines. Demonstrates flexibility and ability to adapt to evolving requirements of DSRIP program. Demonstrates teamwork, initiative and willingness to learn, accepts and respects diversity without judgment, and demonstrates strong customer service values. Demonstrates proficient computer knowledge with proven keyboarding skills.

Reviewed By:	Name	Date:	Date
Approved By:	Name	Date:	Date
Last Updated By:	Name	Date/Time:	Date/Time